



## **QUALITY POLICY**

**Girton Parish Council  
The Pavilion,  
Girton Recreation Ground  
Cambridge Road, Girton,  
Cambridge CB3 0FH  
[www.girton-cambs.org.uk](http://www.girton-cambs.org.uk)**

**Date of policy:** 04 August 2025

**Approving committee:** Girton Parish Council – Full Council

**Date of committee meeting:** 13 August 2025

**Policy version reference:** GPC - Version One

**Supersedes:** Not Applicable

**Policy effective from:** 13 August 2025

**Date for next review:** 08 May 2026 (GPC Annual Meeting 2026)

## Quality Policy

### 1. Purpose

The Council believes that its commitment to continuous improvement will guarantee the success of the Council by fulfilling its strategic objectives and the needs and expectations of its clients, facility users, communities and other stakeholders.

### 2. Scope

This policy relates to all activities, processes and operations of the Council and is at the core of all adopted policies.

### 3. Policy

The Council is committed to seek quality in all that it does by:

- Developing and maintaining activities that are systematically planned, implemented, reviewed and evaluated.
- Increasing the Council's capacity by developing both Members and staff and using external expertise where appropriate.
- Investing in technology and equipment which will increase efficiency.
- Working in partnership where it can add values to outcomes
- Building successful relationships with clients and communities by ascertaining their needs.

It will seek recognition for its policy by:

- Striving for excellent internal and external audit reports
- Obtaining and retaining the Local Council Awards Scheme to Gold Level
- Becoming eligible to use the Power of General Competence.
- Publicly reporting performance
- Undertaking satisfaction surveys on its services